

PREMIER AUDIO ACCESS CODES

The codes provided below are to be used as a reference tool to help you navigate our 24/7-telephone account access system. If you have additional questions, please contact us, toll-free, at 800.873.2929.

To access Premier Audio Response, call 336.370.0912 or 800.284.1389.

Common Navigation Codes

Code	Use
8	Next
9	End Call
0	Help
#	Enter <i>(use after each data input)</i>
*	Return to prior menu/correct input error

Speed Key Codes

Code	Use
#11	Quick Check
#12	Balance Info
#13	Account History
#14	Tax & IRA Info
#41	Check Services Request
#42	Request Statement Copy
#43	Change PIN
#51	Products & Services
#52	Loan Estimates
#53	Savings Estimates